



## **Stay and Play with Confidence At Resorts World Bimini**

Port Everglades and Balearia Ferry have informed Resorts World Bimini that the information regarding persons traveling to Port Everglades being quarantined upon arrival is incorrect. Port Everglades is open and operating as usual. Please visit the port website for updated information. <https://www.porteverglades.net/>

The Resorts World Bimini team has taken many measures aligned to CDC guidelines. Please see the statement below regarding these efforts.

There is no greater priority for Resorts World Bimini than the health and safety of our guests and team members, particularly in relation to the coronavirus (COVID-19). We want you to have confidence and peace of mind that you are in a safe environment while enjoying your holiday in Bimini. As such, we want to provide you with up-to-date information and a few highlights of initiatives in place.

### **Enhanced Cleaning**

We have enhanced our already strong and structured cleaning regimen to ensure the deep cleaning and wiping down of surfaces such as doors, tables, handrails, elevator cabs and buttons, desks, vending machines, slot machines, table games, retail and food service areas, hotel room surfaces and guest service areas such as the front desk with EPA-approved cleaning agents throughout each day. High traffic common areas such as the entryways, elevators, lobby areas and pools will be disinfected regularly during operating hours. We are conducting these same enhanced procedures in back-of-house areas to ensure the same degree of protection for our team members.

### **Prevention Supplies**

Multiple hand sanitizer dispensing stations are available in high-traffic, visible areas. Restrooms are equipped with anti-bacterial soaps with Centers for Disease Control and Prevention (CDC) recommended alcohol content levels and routinely refilling our stock of anti-bacterial stations.

### **Communication of Best Practice Prevention Tips**

Our guests and team members are vital to the prevention efforts and to communicate best practices multilingual information will be posted for review throughout the property highlighting the most recent prevention measures, protocols and guidelines from various health organizations including the World Health Organization (WHO), CDC, and local authorities.

### **Early Action**

Our team routinely monitors public health issues on a year-round basis, and we instituted a dedicated COVID-19 task force at each of our properties to help us share the best practices and insights needed to be proactive and have appropriate protocols in place should the need arise to ensure the safety of our guests and team members.

### **Ongoing Efforts**

Our entire leadership team is focused on the COVID-19 issue and your well-being. We are closely monitoring the developing situation and reviewing the most recent guidance from the Bahamian Government as well as U.S. Federal agencies, as well as health organizations and other medical experts.

Should you need additional information on COVID-19, please visit the CDC and WHO websites, access is available free of charge in the business center. If you have direct concerns please ask for the Manager on Duty by visiting the front desk.

Thank you for your confidence and assistance.

Missy Lawrence  
President  
Resorts World Bimini